

# PC CADDIE Infodesktop

Keep up-to-date with our daily PC CADDIE news, answers to frequently asked questions or important PC CADDIE update information - in the background and yet right in the middle of your PC CADDIE program. It also provides an overview of your [PC CADDIE://online](#) module.

The Infodesktop appears directly when starting the PC CADDIE.

Is your Infodesktop inactive? This is the rule setting for all POS stations.

Here you can read how to [activate the Infodesktop via the program settings](#); alternatively, you can contact the PC CADDIE Support.

The screenshot displays the PC CADDIE Infodesktop interface. At the top, there's a header with the language selection (Deutsch | English | Français) and the PC CADDIE logo. The main content area is divided into several sections:

- News Section:** A prominent article titled "PC CADDIE Livescoring beim Weltfinale des BMW Golf Cup International in Fancourt/Südafrika" with a date of 05 MAR. Below it, there are smaller news items dated 26 FEB (Produkte) and 11 FEB (Marketing).
- Support Section:** Items dated 21 JAN and 14 JAN, providing information on the 2020 cash flow line and electronic scorecards (QeSC).
- Management Tools:** A sidebar on the right contains numbered icons for:
  - 4 Verbesserungsvorschläge (Improvement proposals)
  - 5 Teetime-Reservierung (Teetime reservation)
  - 6 Turnier-Management (Tournament management)
  - 7 WebSMS (WebSMS)
- Calendar/Events:** A section at the bottom left shows a calendar for March 2020, highlighting online seminars for members and customer management.
- Account Overview:** A box on the right shows account status: Kontostand 1476 SMS, Termin-SMS 0 SMS, SMS responses 0 SMS, and Livestatus Anzeigen.

The interface is clean and organized, with clear navigation options and a focus on providing timely updates and management tools to users.

The Infodesktop informs you about:

1. The latest **PC CADDIE news** on updates, module developments, enhancements, seminar dates and events, and answers to common support questions.
2. If necessary, individual **breaking news** are also displayed, for example „Please make an update“.
3. If you use online services, all applications are listed here.
4. You can use the **Voting Tool** to submit proposals for future programming and vote on them.
5. If you have the **PC CADDIE://online Tee time/Trainer** module, you will find it in the Infodesktop as well.
6. The module **PC CADDIE://online Tournament/Competition calendar** allows you to directly access the tournament administration. These can usually be opened in the tournament via **Internet/OK**. You can also manage the PC CADDIE://online modules, such as Call the PC CADDIE://online Clubmanager directly without having to log-in separately.
7. The account balance for your **PC CADDIE://online WebSMS** can also be viewed here.
8. Refresh the page using the button **Home** (top right). You can move the Infodesktop to the foreground or to the background.

We hope you enjoy clicking, reading and being informed!

→ How to enable the PC CADDIE Infodesktop on your workstation: [PC CADDIE user interface configuration](#)

→ In password management, a supervisor can grant you the right to see the Infodesktop: [Password management](#)



If the following blocking message appears, the registered user is not authorized to access this website. Please contact your system administrator to enable the domain **pccaddie.info**.



## Content and structure of the Infodesktop

### Voting Tool

Many suggestions for improvement and ideas for the development of our software come from you, so we've developed a voting tool. With this tool you can submit programming suggestions, evaluate them and also help to determine future updates.

The submitted suggestions will be checked first, maybe there is already a solution for your suggestion, so double entries can be avoided. In addition, the programming team estimates the development effort and determines a number of points according to which the vote can be taken. The contribution is then released so that all customers can vote with the available points or you can redistribute the points you've already received. The amount of your points account depends on the scope of the PC CADDIE software used. If a proposal reaches full points within two years, it will be accepted and implemented by the programming department. So we ensure that only those contributions are really pursued which promise the greatest benefit. Furthermore, all customers who have evaluated for this proposal will be included in the programming.

You can find the voting tool directly on your Infodesktop.

The screenshot shows the PC CADDIE Infodesktop interface. At the top, there's a navigation bar with 'Deutsch | English | Français' and the PC CADDIE logo. The main content area is divided into several sections:

- 05 MÄR:** PC CADDIE Livescoring beim Weltfinale des BMW Golf Cup International in Fancourt/Südafrika. Text: 'Beim Weltfinale des BMW Golf Cup International in Südafrika erleben 95 Teilnehmer aus 40 Nationen ihr ganz persönliches Major-Turnier. ...weiterlesen'
- 26 FEB (Produkte):** Startzeiten-Portal campo - zusammen mit PC CADDIE. Text: 'Online-Buchungstool für Startzeiten, Golf-Cars und mehr inkl. Payment. ...weiterlesen'
- 21 JAN (Support):** Kassenrichtlinie 2020 - die Umsetzung in PC CADDIE. Text: 'Belegausgabepflicht, TSE-Einheit, Bagtagdruck - alle Regelungen und Antworten als PC CADDIE-Überblick. ...weiterlesen'
- 11 FEB (Marketing):** Messen, Kongresse und Verbandstage 2020 mit PC CADDIE. Text: 'Das Kongressjahr 2020 startete in Cascais mit den europäischen Golfplatzbetreibern. ...weiterlesen'
- 14 JAN (Support):** Qualifizierte Elektronische Scorekarte (QeSC) - so klappt es mit PC CADDIE. Text: 'Mit der QeSC lassen sich Ergebnisse automatisiert in PC CADDIE übertragen. ...weiterlesen'

On the right side, there's a sidebar with several sections:

- Verbesserungsvorschläge:** 0 neue Vorschläge in diesem Monat. Sub-sections: 'Neue Vorschläge', 'Beobachtete Vorschläge', 'Vorschläge Ihres Clubs', 'Vorschlag einreichen'.
- Teetime-Reservierung:** Clubmanager
- Turnier-Management:** Anmeldung (0 Turnier(e)), Startliste (0 Turnier(e)), Ergebnisse (0 Turnier(e)), Turnieradministration, Clubmanager
- WebSMS:** Kontostand (1476 SMS), Termin-SMS (0 SMS), SMS responses (0 SMS), Livestatus (Anzeigen)

At the bottom, there's a 'Stand: 13.03.2020 09:05 Uhr'.

## Structure and function of the voting tool

The screenshot shows the 'VERBESSERUNGSVORSCHLÄGE' (Improvement Suggestions) tool interface. It features a header with the title and a navigation menu. Below the header, there's a section with a red circle '1' containing a dropdown menu 'Wieso ein „Voting Tool“?' and explanatory text. Below this, there are two more dropdown menus: 'Wie werden Vorschläge eingestellt?' and 'Wie werden die Vorschläge bewertet?'. At the top right, there's a red circle '2' next to a menu icon and a green button 'Vorschlag einreichen' with a red circle '6'.

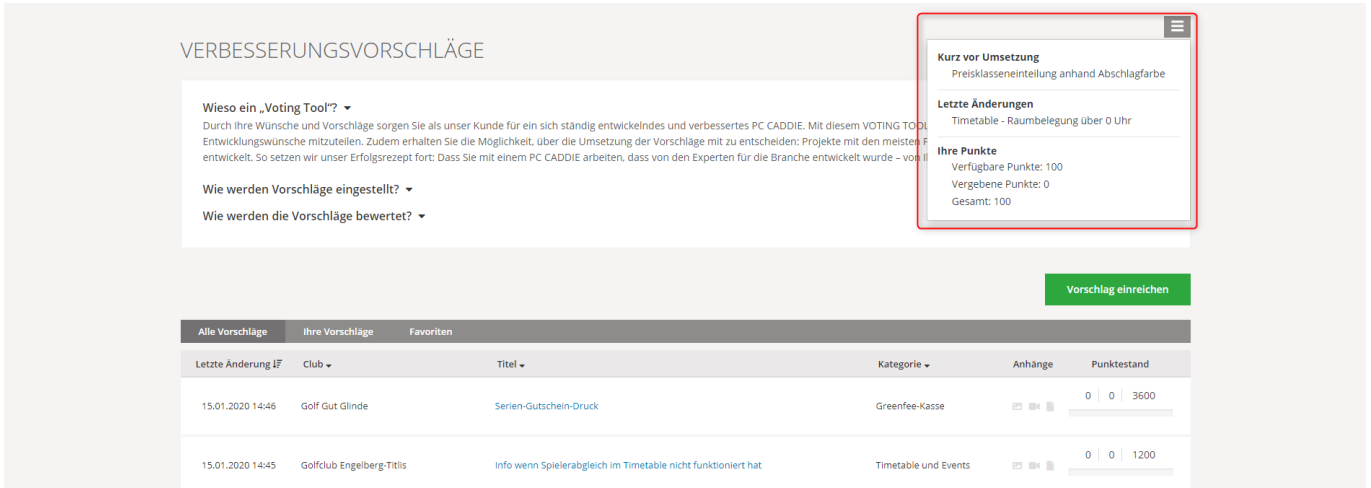
The main content is a table with columns: 'Alle Vorschläge', 'Ihre Vorschläge', 'Favoriten', 'Titel', 'Kategorie', 'Anhänge', and 'Punktestand'. The table contains several rows of suggestions:

Titel	Kategorie	Punktestand
Serien-Gutschein-Druck	Greenfee-Kasse	0   0   3600
Info wenn Spielerabgleich im Timetable nicht funktioniert hat	Timetable und Events	0   0   1200
neues Turnier anlegen - Reset-Button	Turnier und Vorgaben	0   0   1800
Turnierspielerimport in den Timetable genauso wieder löschen können	Timetable und Events	0   0   1200
Passwordeinstellungen für alle Passwörter/User drucken	Sonstiges	0   0   1800
Ausgebuchte SEPA-Datei kennzeichnen	Beiträge / Buchhaltung	0   0   600

1. In the upper part you can find more additional information and explanations:

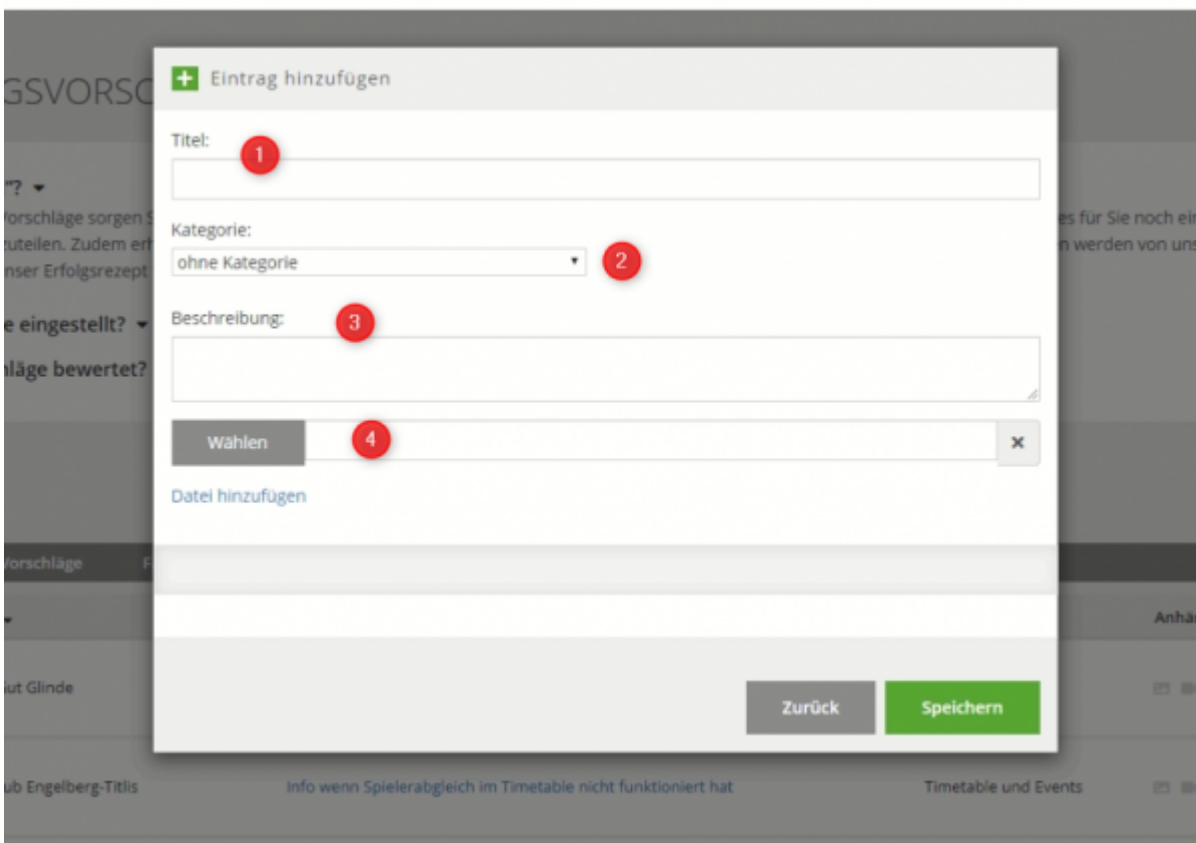
- Why a „Voting Tool“?
- How are proposals posted?
- How are proposals evaluated?

2. The menu bar allows you to see which proposals are the most popular ones and which proposals have been modified recently. You can also take a look on your own points account with the available and awarded points.



3, 4, and 5: You can use the selection options to overview all proposals, to look and to edit the proposals you have submitted, and to track the favorites you’ve marked.

6. Submit a proposal:



1. Enter the title of your proposal, formulate it as precisely as possible.

2. Then select from the categories provided the one to which your idea can be assigned.
3. Add a short description to your proposal so that it is clearly understandable for other customers.
4. You also have the possibility to add a file, e.g. a picture, to explain your proposal.

## Information area

## Events & Seminars

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On the right side, there are several utility sections:

- Verbesserungsvorschläge:** 0 neue Vorschläge in diesem Monat. Links: Neue Vorschläge, Beobachtete Vorschläge, Vorschläge Ihres Clubs, Vorschlag einreichen.
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- Turnier-Management:**

Anmeldung	0 Turnier(e)
Startliste	0 Turnier(e)
Ergebnisse	0 Turnier(e)
Turnieradministration	
Clubmanager	
- WebSMS:**

Kontostand	1476 SMS
Termin-SMS	0 SMS
SMS responses	0 SMS
Livestatus	Anzeigen

At the bottom, there's a "WebSMS" status bar showing "Stand: 13.03.2020 09:05 Uhr".

## Emergency messages

## PC CADDIE Online-Services